Social X1000
Live
User Manual

LEGAL INFORMATION

Copyright © 2015 Social Mobile Telecommunications

All rights reserved.

No part of this publication may be quoted, reproduced, translated or used in any form or by any means, electronic or mechanical, including photocopying and microfilm, without the prior written permission of Social Mobile Telecommunications Corporation.

Social Mobile Telecommunications Corporation reserves the right to make modifications on print errors or update specifications in this guide without prior notice.

Version No.: 002

Edition Time: 07-2015

Contents

For Your Safety 6
General Safety 6
Distraction 7
Driving 7
Operating Machinery 7
Product Handling 7
General Statement on Handling and Use 7
Small Children 9
Demagnetization 9
Electrostatic Discharge (ESD) 9
Antenna 9
Normal Use Position 9
Air Bags 10
Repetitive Motion Injuries 10
Emergency Calls 10
Loud Noise 10
Phone Heating 11
Electrical Safety 11
Accessories 11
Connection to a Car 11
Faulty and Damaged Products 11
Interference 12
General Statement on Interface 12
Pacemakers 12

Hearing Aids 12
Medical Devices 12
Hospitals 13
Aircraft 13
Interference in Cars 13
Explosive Environments 14
Petrol Stations and Explosive Atmospheres 14
Blasting Caps and Areas 14
Getting Started 15
Overview 15
Keys Explained 16
Starting up 16
Installing the SIM/SD Card and Battery 16
Removing the Battery and SIM/SD Card 19
Charging the Battery 19
Switching Your Phone On/Off 19
Setting Up Your Phone for the First Time 20
Switching to Sleep Mode 20
Waking Up Your Phone 20
Getting Around Your Phone 21
Touch Control 21
Home Screen 21
Status and Notification Icons 22
Using the Notification Panel 23
Phone Calls 24

Making Calls 24
Answering a Call 24
Rejecting a Call 24
Muting a Call 24
Contacts 24
Creating a Contact 25
Messaging 25
Language & Input Settings 25
Security 25
Disabling Screen Unlock Security 26
Protecting Your SIM Card with a PIN 26

For Your Safety

General Safety

	Don’t make or receive handheld calls while driving. And never text while driving.		Don’t use at petrol stations.
	Keep your phone at least 15 mm away from your ear or body while making calls.		Your phone may produce a bright or flashing light.
	Small parts may cause a choking.		Don’t dispose of your phone in fire.
	Your phone can produce a loud sound.		Avoid contacting with anything magnetic.
	Keep away from pacemakers and other electronic medical devices.		Avoid extreme temperatures.
	Switch off when asked to in hospitals and medical facilities.		Avoid contacting with liquids. Keep your phone dry.
	Switch off when told to in aircrafts and airports.		Don’t take your phone apart.

	Switch off when near explosive materials or liquids.		Only use approved accessories.
	Don’t rely on your phone for emergency communications.		

Distraction

Driving

Full attention must be given to driving at all times in order to reduce the risk of an accident. Using a phone while driving (even with a hands free kit) can cause distraction and lead to an accident. You must comply with local laws and regulations restricting the use of wireless devices while driving.

Operating Machinery

Full attention must be given to operating the machinery in order to reduce the risk of an accident.

Product Handling

General Statement on Handling and Use

You alone are responsible for how you use your phone and any consequences of its use.

You must always switch off your phone wherever the use of a phone is prohibited. Use of your phone is subject to safety measures designed to protect users and their environment.

- Always treat your phone and its accessories with care and keep it in a clean and dust-free place.
- Do not expose your phone or its accessories to open flames or lit tobacco products.
- Do not expose your phone or its accessories to liquid, moisture or high humidity.
- Do not drop, throw or try to bend your phone or its accessories.
- Do not use harsh chemicals, cleaning solvents, or aerosols to clean the device or its accessories.
- Do not paint your phone or its accessories.
- Do not attempt to disassemble your phone or its accessories, only authorized personnel can do so.
- Do not expose your phone or its accessories to extreme temperatures, minimum - [5] and maximum + [50] degrees Celsius.
- The phone's normal operating temperature is -20℃~ 60℃ .In order to ensure the normal phone functions, do not use this phone outside the temperature range.
- Please check local regulations for disposal of electronic products.
- Do not carry your phone in your back pocket as it could

break when you sit down.

Small Children

Do not leave your phone and its accessories within the reach of small children or allow them to play with it.

They could hurt themselves or others, or could accidentally damage the phone.

Your phone contains small parts with sharp edges that may cause an injury or may become detached and create a choking hazard.

Demagnetization

To avoid the risk of demagnetization, do not allow electronic devices or magnetic media close to your phone for a long time.

Electrostatic Discharge (ESD)

Do not touch the SIM card’s metal connectors.

Antenna

Do not touch the antenna unnecessarily.

Normal Use Position

When placing or receiving a phone call, hold your phone to your ear, with the bottom towards your mouth.

Air Bags

Do not place a phone in the area over an air bag or in the air bag deployment area.

Store the phone safely before driving your vehicle.

Repetitive Motion Injuries

To minimize the risk of RSI when texting or playing games with your phone:

- Do not grip the phone too tightly.
- Press the buttons lightly.
- Use the special features which are designed to minimize the times of pressing buttons, such as Message Templates and Predictive Text.
- Take lots of breaks to stretch and relax.

Emergency Calls

This phone, like any wireless phone, operates using radio signals, which cannot guarantee connection in all conditions. Therefore, you must never rely solely on any wireless phone for emergency communications.

Loud Noise

This phone is capable of producing loud noises, which may damage your hearing. Turn down the volume before using headphones, BT stereo headsets or other audio devices.

Phone Heating

Your phone may become warm during charging and during normal use.

Electrical Safety

Accessories

Use only approved accessories.

Do not connect with incompatible products or accessories.

Take care not to touch or allow metal objects, such as coins or key rings, to contact or short-circuit in the battery terminals.

Connection to a Car

Seek professional advice when connecting a phone interface to the vehicle electrical system.

Faulty and Damaged Products

Do not attempt to disassemble the phone or its accessory.

Only qualified personnel can service or repair the phone or its accessory.

If your phone or its accessory has been submerged in water, punctured, or subjected to a severe fall, do not use it until you have taken it to be checked at an authorized service center.

Interference

General Statement on Interface

Care must be taken when using the phone in close proximity to personal medical devices, such as pacemakers and hearing aids.

Pacemakers

Pacemaker manufacturers recommend that a minimum separation of 15 cm be maintained between a mobile phone and a pacemaker to avoid potential interference with the pacemaker. To achieve this, use the phone on the opposite ear to your pacemaker and do not carry it in a breast pocket.

Hearing Aids

People with hearing aids or other cochlear implants may experience interfering noises when using wireless devices or when one is nearby.

The level of interference will depend on the type of hearing device and the distance from the interference source, increasing the separation between them may reduce the interference. You may also consult your hearing aid manufacturer to discuss alternatives.

Medical Devices

Please consult your doctor and the device manufacturer

to determine if operation of your phone may interfere with the operation of your medical device.

Hospitals

Switch off your wireless device when requested to do so in hospitals, clinics or health care facilities. These requests are designed to prevent possible interference with sensitive medical equipment.

Aircraft

Switch off your wireless device whenever you are instructed to do so by airport or airline staff.

Consult the airline staff about the use of wireless devices on board the aircraft. If your device offers a ‘flight mode’, this must be enabled prior to boarding an aircraft.

Interference in Cars

Please note that because of possible interference to electronic equipment, some vehicle manufacturers forbid the use of mobile phones in their vehicles unless a hands-free kit with an external antenna is included in the installation.

Explosive Environments

Petrol Stations and Explosive Atmospheres

In locations with potentially explosive atmospheres, obey all posted signs to turn off wireless devices such as your phone or other radio equipment.

Areas with potentially explosive atmospheres include fuelling areas, below decks on boats, fuel or chemical transfer or storage facilities, areas where the air contains chemicals or particles, such as grain, dust, or metal powders.

Blasting Caps and Areas

Power off your mobile phone or wireless device when in a blasting area or in areas posted power off “two-way radios” or “electronic devices” to avoid interfering with blasting operations.

Getting Started

Overview

Keys Explained

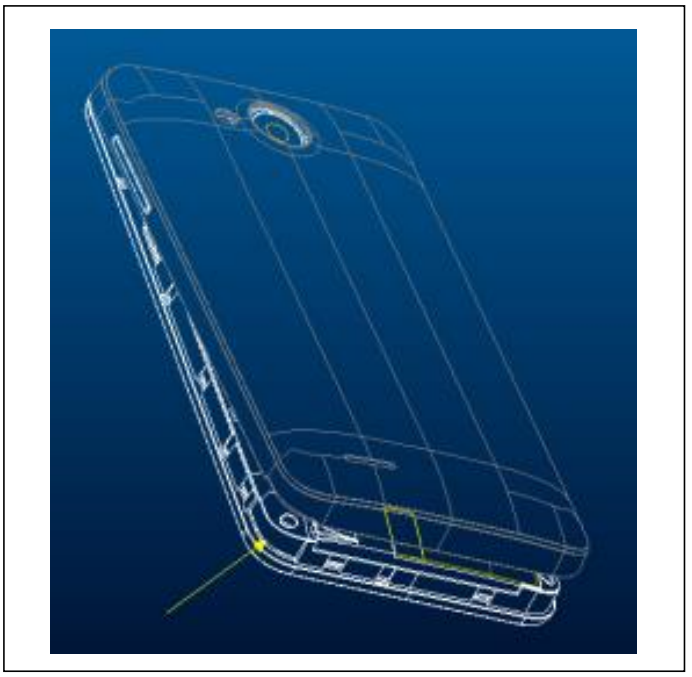
Key	Function
Power Key	• Hold to switch audio profiles, or to turn on or off Airplane mode, or to power off. • Press to switch your phone to Sleep mode. • Press to wake up your phone.
Home Key	• Press to return to the Home Screen from any application or screen. • Hold to see recently used applications.
Menu Key	Press to get the options for the current screen.
Back Key	Press to go to the previous screen.
Volume Keys	Press or hold to turn the volume up or down.

Starting up

Installing the SIM/SD Card and Battery

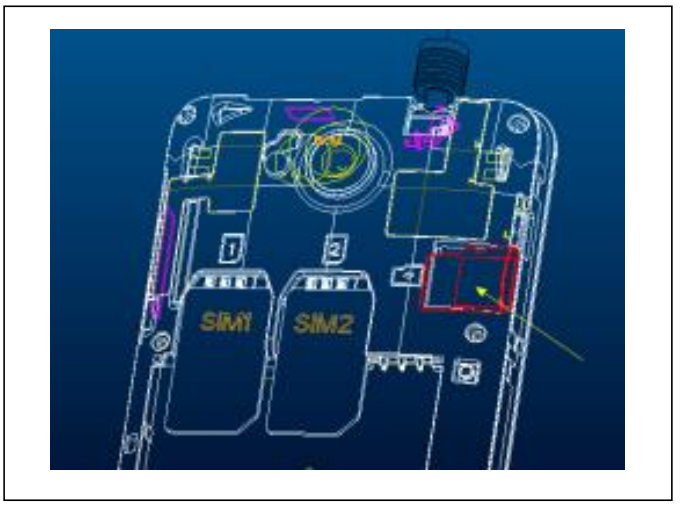
Switch off your phone before installing or replacing the battery, SIM, or memory card.

1. Remove the back cover.



2. Hold the SIM card with the cut corner oriented as shown and slip it into the card holder.

3. Insert the memory card into the card slot with the metal contacts facing down until it inserts to the right position.



4. Insert the battery by aligning the gold contacts on the battery with the gold contacts in the battery compartment. Gently push down on the battery until it clicks into place.

Removing the Battery and SIM/SD Card

1. Make sure that your mobile phone is off.
2. Remove the back cover.
3. Lift the battery up and out.
4. Slide the SIM card out.
5. Slide the SD card out.

Charging the Battery

When you first get your new phone you'll need to charge the battery.

1. Connect the adapter to the charger jack. Ensure that the adapter is inserted with the correct orientation. Do not force the connector into the charger jack.
2. Connect the charger to a standard AC wall outlet.
3. Disconnect the charger when the battery is fully charged.

Switching Your Phone On/Off

Make sure the SIM card is in your device and the battery is charged.

- Hold **Power Key** to switch on your phone.
- To switch it off, hold **Power Key** to get the phone options. Select **Power off**, and then tap **OK**.

Setting Up Your Phone for the First Time

When you first power on your phone after you purchase it or reset it to factory settings (see chapter *Sorting out Your Phone Settings – Privacy: Reset to Factory Settings*), you need to do some settings before using it.

Tap **Menu Key** in the standby mode, then select **System settings > Language & input > Language** to change the language you want to use, if needed.

Switching to Sleep Mode

To save battery power, Sleep Mode suspends your device to a low-power-consumption state while the display is off. Your device also goes into Sleep Mode by itself when the display is automatically turned off after a certain period of time. You can start sleep mode by the following method.
Press **Power Key** to switch to Sleep Mode.

Waking Up Your Phone

1. Press **Power Key** to activate your screen display.
2. Tap the icon, drag to the right.

NOTE: If you have set an unlock pattern, PIN or password for your phone (see chapter *Sorting out Your Phone Settings – Security Settings*) you'll need to draw the pattern or enter the PIN/password to unlock your screen.

Getting Around Your Phone

Touch Control

You can use finger gestures to control your phone. The controls on your touch-screen change dynamically depending on the tasks you're performing.

1. Tap the buttons, icons, or applications to select items or to open applications.
2. Flick the screen to scroll up, down, left or right.
3. Point, drag and drop to move particular items across the screen.
4. Double-tap the screen to zoom in/out an image.

NOTE: You can view the phone screen in portrait or landscape orientation simply by holding it upright or turning it on its side. Not all screens are viewable in landscape.

Home Screen

In the Home screen, besides the shortcut icon is displayed, you can also set your own wallpaper, add the widgets or application shortcuts you need, or remove them as you like.

Extended Home Screen

The Home Screen extends beyond the screen width, giving you loads more space to add more stuff. Simply slide your finger to the left or right.

Choosing Your Wallpaper

1. Press **Home Key** to return to the Home Screen.
2. Tap **Menu Key** and select **Wallpaper**.
3. Tap **Gallery**, **Live Wallpapers**, **Video Wallpaper**, or **Wallpapers** and choose the image or animation you want to use as the wallpaper. Some cropping may be needed for Gallery images.
4. Tap **Set wallpaper**.

Adding Items to Your Home Screen

1. Press **Home Key > tap** to enter the Application Program Interface
2. In the list of applications, touch and hold the icon until the main screen appears, move the application icon to the idle position, release the finger.

Removing Items from Your Home Screen

1. Press **Home Key** to return to the Home Screen.
2. Tap and hold the item you want to delete until the remove icon appears on the top of the screen.
3. Drag the item to the remove icon and release your finger when the item turns red.

Status and Notification Icons

Your phone will tell you exactly what's going on by showing you simple icons. Here's what they mean.

	USB connected		Missed call
	Airplane mode		Signal strength
	Battery charge		New message
	Meeting mode		Wi-Fi network
	Alarm set		Earphone insert
	Silent mode		Signal searching
	Data Conn off		USB debugging connected
			New Wi-Fi network detected

Using the Notification Panel

Flick the status bar downwards from across the top of the screen to open the Notification Panel, where you can see your calendar events, new Messages and so on. Tap to open the shortcuts panel from notification panel. To hide the panel, tap on the lower edge of the panel, drag up.

Open Recently-Used Applications

1. Hold **Home Key** from any screen. The phone will display the applications you used recently.

2. Tap the application you want to open.

Phone Calls

Making Calls

There are many ways to make a call with your phone. And they’re all easy to do.

Answering a Call

Tap the icon, drag to right to answer the call.

Rejecting a Call

Tap the icon, drag to left to reject the call.

Muting a Call

During a call, you can mute your microphone so that the person you are speaking to cannot hear you, but you can still hear them.

Tap to turn your microphone off. To turn your microphone back on, tap .

Contacts

You can add contacts on your phone and synchronize them with the contacts in your Google account or other accounts that support contact syncing.

To see your contacts, Press **Home key >** tap **> People**.

Creating a Contact

1. Tap from the Contacts Screen.
2. Choose the storage location to save the contact.
3. Enter the contact name, phone numbers, and other information, and then save it.

Messaging

Your SMS (text message) and MMS (multimedia messaging service) are combined into one menu in **Home Key >** **> Messaging**.

Language & Input Settings

Choose the touch input settings by tapping **Menu Key > System settings > Language & input** from Home Screen.

you can choose the language & input method you need.

Security

Creating a PIN or Password

1. Press **Home key >** tap **> Settings > Security > Screen lock**.
1. Tap **PIN** or **Password**.
2. According to the instruction to complete your PIN or password settings.

Unlocking the Screen with Your PIN or Password

1. Press **Power Key** to wake up the phone.
2. Enter the PIN or password you set then select

on the touch keyboard.

Disabling Screen Unlock Security

If you have created an unlock pattern, PIN or password, you can disable it.

1. Press **Home key >** tap **> Settings > Security > Screen lock**.
2. Draw the screen unlock pattern or enter your PIN/ password you have created if required.
3. Tap **None**.

Protecting Your SIM Card with a PIN

Every SIM card comes with a PIN. The initial PIN is provided by your mobile phone carrier. It's best to lock your SIM card as soon as you can.

Note: your default phone password is 0000.

Support:

For more support on your device please email support@socialmobileusa.com